

Prepared by

Berlanggan Catalog

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Product**RoC Support Desk**

Self-hosted, multi-channel IT helpdesk. Turn WhatsApp messages, inbound email, and public web forms into tracked tickets with a Kanban board, SLA timers, a drag-and-drop dynamic form builder, a knowledge base, and document e-signature. License activation, renewal, and feature gating are managed through this platform — install once, then just keep your subscription active.

Pricing Options

Plan	Price
Starter	Rp149.000 / Monthly
Monthly billing · 3 seat(s) included	
Knowledge base, Kanban ticket board, Dynamic form builder, WhatsApp, email, and web form ticket intake	
Professional	Rp349.000 / Monthly
Monthly billing · 10 seat(s) included	
Document e-sign, Analytics dashboard, Everything in Starter, Project management module, SLA reports and audit log export	
Business	Rp699.000 / Monthly
Monthly billing · 25 seat(s) included	
Full REST API access, Everything in Professional	

Enterprise

Rp9.999.000 / Yearly

Yearly billing · 999 seat(s) included

Annual billing, Priority onboarding, Everything in Business

This is an automatically generated price quotation reflecting the pricing shown on berlanggan.web.id at the time it was downloaded. It is provided for reference/budgeting purposes and is not an invoice or proof of payment. Prices are subject to change; please confirm current pricing before purchase.